



# Treatment Supporter Scheme (TSS)



सत्यमेव जयते

Ministry of Health and Family Welfare  
Government of India



# Staff and Treatment Supporters

- Who all can be registered as a staff/ Treatment Supporters in Nikshay?
  - A staff/Treatment Supporter can be any personnel from Medical Officer to MPWs and community volunteers who will be working with the program, including personnel from partner organizations and JEET, and informants.
  - A patient may be linked to many staff
- Who all can be treatment supporters in Nikshay?
  - Any registered staff/Treatment supporter may act as a treatment supporter for a patient.
  - As far as possible only community volunteers (non-govt salaried personnel) should be assigned as Treatment Supporters to a patient.
  - In exceptional circumstances, salaried RNTCP/ General Health System staff may also be assigned as treatment supporters for a patient. However, they will not be eligible for any honorarium.
  - A patient can only be linked to one treatment supporter at a time.
- Only patients linked to staff (either as staff or treatment supporter) will be accessible to user using the staff login.

# Treatment Supporter's Honarium

- Eligibility: Honorarium to treatment supporter to be disbursed upon completion or cure of TB patient as below
  - Rs. 1000 for Drug Susceptibility TB Patients (DSTB)
  - Rs. 5000 (Rs. 2000 for IP-6m + Rs. 3000 for CPend) for DRTB cases
- Who can be a Treatment supporter?
  - Any registered staff in Nikshay (at TU/PHI level) can act as a Treatment Supporter.
  - Treatment supporters may/may not be eligible for honorarium.
- Benefit processing steps:
  - Each patient has to be linked to the corresponding treatment supporter.
  - The Benefit for this scheme has to be generated manually by the TU staff from each patient's page.
  - After the benefit is generated then the usual procedure of approval at DTO/Maker level is followed to process the payment.

## Conditions for Benefit generation

1. A staff (Treatment Supporter=Yes) is assigned as Treatment Supporter to a patient
2. The assigned staff has Eligible for Honorarium=Yes (from the Staff Management Module)
3. The Treatment Supporter beneficiary is validated by PFMS.
4. Amount eligible can be set manually with the following conditions
  - For DS TB patients benefit amount can be Rs. 1,000 or less
    - The patient's has Treatment Outcome assigned as either "Cured" or "Treatment Completed"
  - For DR TB patients benefits can be generated in two time points.
    - At end IP Rs. 2000 or less - Initiation Date + 6 months has passed (Eg. If Rx initiation date is Feb 3, 2019, IP End date is August 3, 2019)
    - At end CP Rs.3000 or less - if the patient's has Treatment Outcome assigned as either "Cured" or "Treatment Completed"

1. Registering Staff / updating staff details (bank account )  
Treatment Supporter Scheme("Treatment Supporter" = Yes AND "Eligible for Honorarium" as Yes.)



**Beneficiary validation from PFMS.**



2. Assigning Treatment Supporter to a patient from the Patient Page.



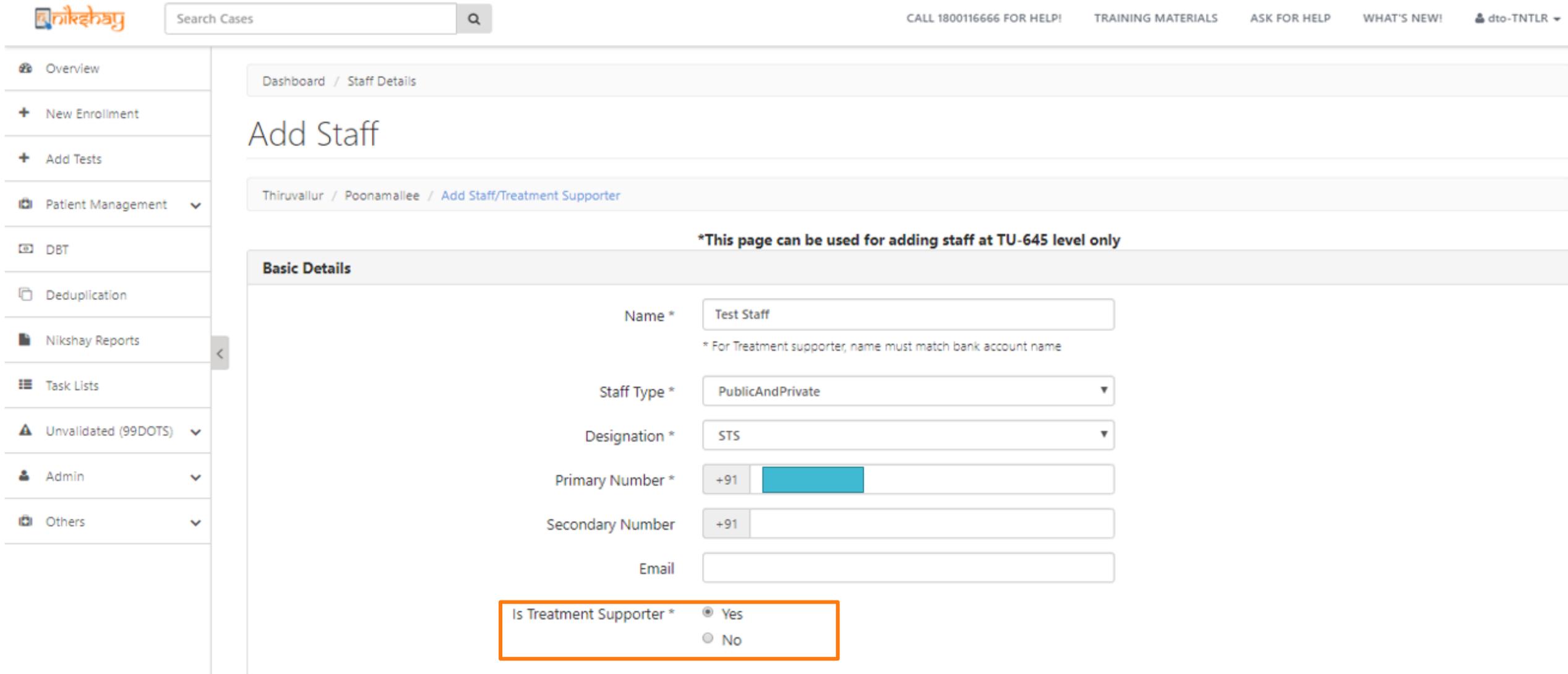
3. Creation of Benefits by TU based on Triggers will be processed in DBT page.



4. Approval of Benefits by the DTO.

## 1. Open Admin>Staff/TS Management >Select Is Treatment Supporter as "Yes"

(Note: Only TU and PHI level staffs can be a Treatment Supporter)



Dashboard / Staff Details

## Add Staff

Thiruvallur / Poonamallee / Add Staff/Treatment Supporter

**\*This page can be used for adding staff at TU-645 level only**

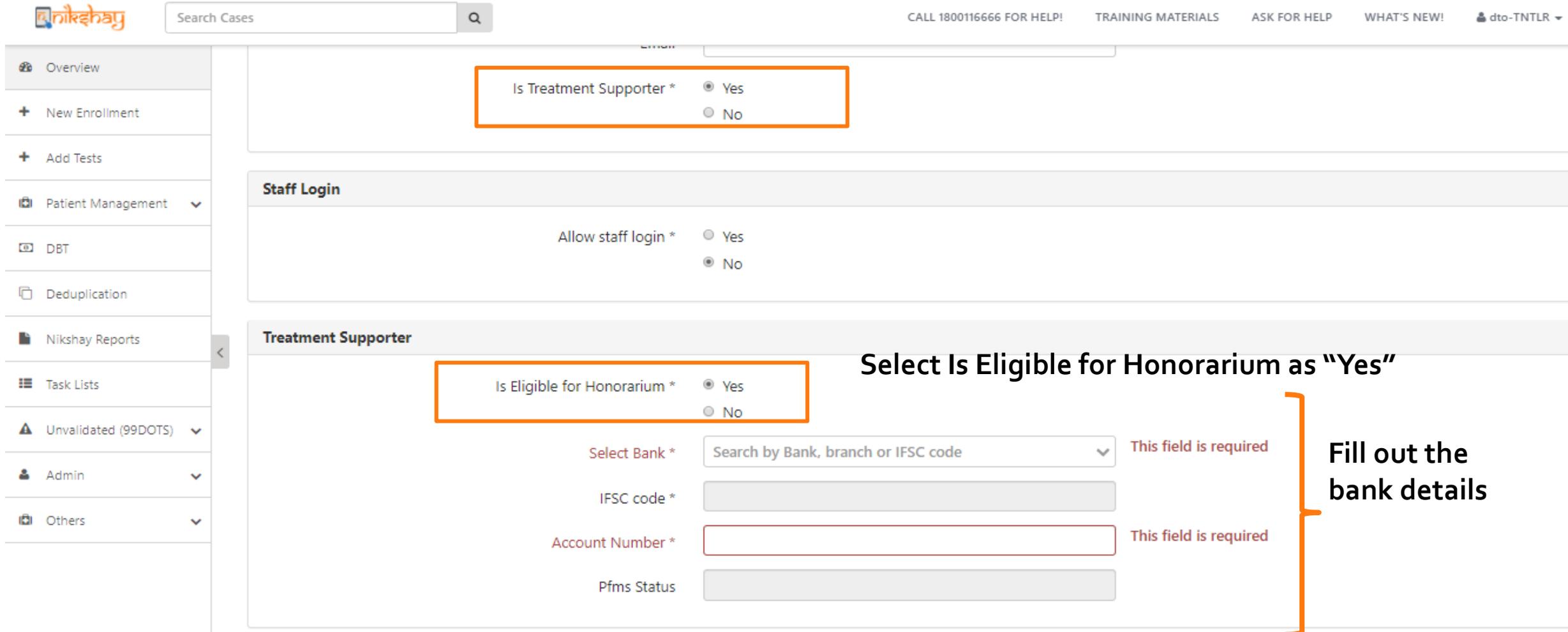
### Basic Details

Name *	<input type="text" value="Test Staff"/>
<small>* For Treatment supporter, name must match bank account name</small>	
Staff Type *	<input type="text" value="PublicAndPrivate"/>
Designation *	<input type="text" value="STS"/>
Primary Number *	<input type="text" value="+91"/>
Secondary Number	<input type="text" value="+91"/>
Email	<input type="text"/>
Is Treatment Supporter *	<input checked="" type="radio"/> Yes <input type="radio"/> No

# 1. Adding or Editing Staff Details for TSS

2. Select> Is Eligible for Honorarium=Yes

3. Fill out the Bank Details (Make sure that the name of the Staff is matching with the Bank account holder's name)



The screenshot shows the Nikshay web application interface. On the left is a navigation menu with options like Overview, New Enrollment, Add Tests, Patient Management, DBT, Deduplication, Nikshay Reports, Task Lists, Unvalidated (99DOTS), Admin, and Others. The main content area is titled "Staff Login" and "Treatment Supporter".

**Is Treatment Supporter \***  Yes  No

**Staff Login**

**Allow staff login \***  Yes  No

**Treatment Supporter**

**Is Eligible for Honorarium \***  Yes  No

**Select Bank \*** Search by Bank, branch or IFSC code  **This field is required**

**IFSC code \***

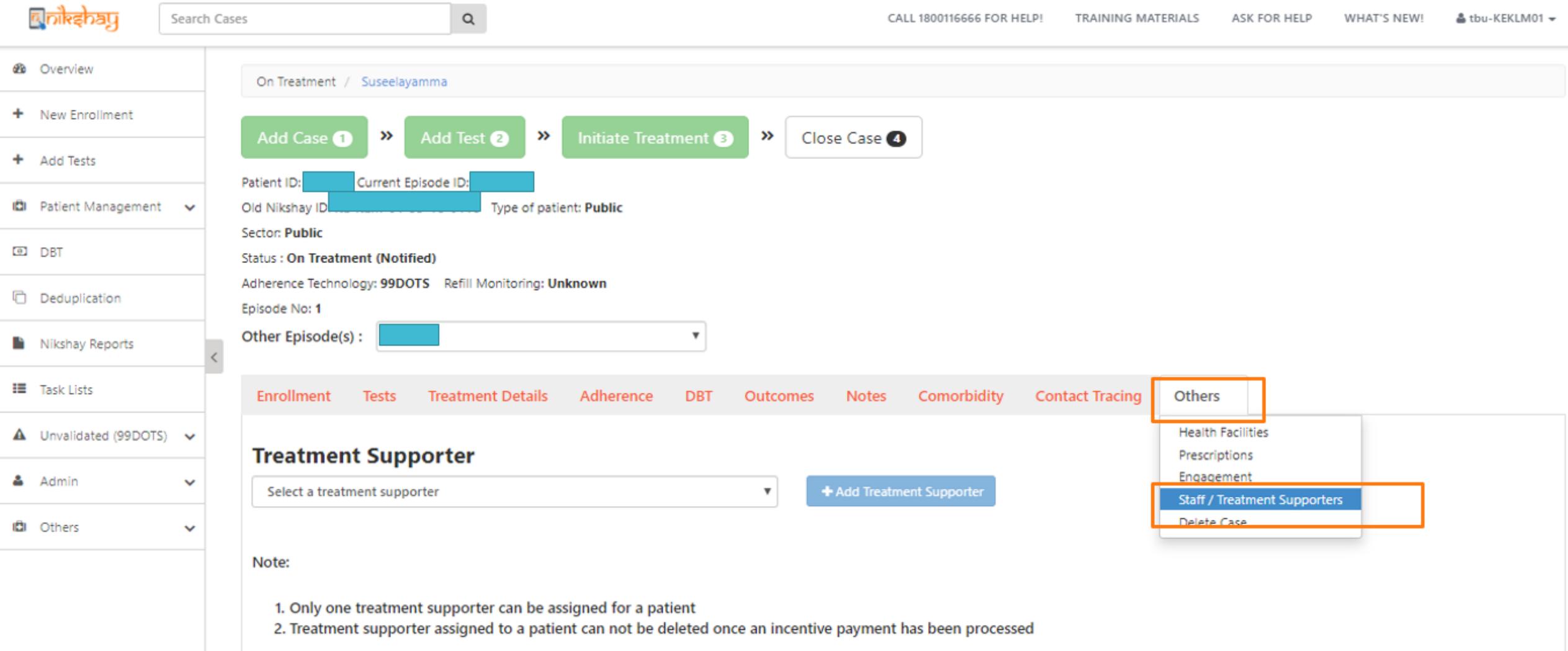
**Account Number \***  **This field is required**

**Pfms Status**

**Select Is Eligible for Honorarium as "Yes"**

**Fill out the bank details**

- Open the Patient's Page
- Go to "Others" → "Staff/Treatment Supporter"



On Treatment / Suseelayamma

Add Case 1 >> Add Test 2 >> Initiate Treatment 3 >> Close Case 4

Patient ID: [redacted] Current Episode ID: [redacted]  
 Old Nikshay ID: [redacted] Type of patient: **Public**  
 Sector: **Public**  
 Status : **On Treatment (Notified)**  
 Adherence Technology: **99DOTS** Refill Monitoring: **Unknown**  
 Episode No: 1  
 Other Episode(s) : [redacted]

Enrollment Tests Treatment Details Adherence DBT Outcomes Notes Comorbidity Contact Tracing **Others**

**Treatment Supporter**

Select a treatment supporter [dropdown] + Add Treatment Supporter

Note:

1. Only one treatment supporter can be assigned for a patient
2. Treatment supporter assigned to a patient can not be deleted once an incentive payment has been processed

Health Facilities  
 Prescriptions  
 Engagement  
**Staff / Treatment Supporters**  
 Delete Case

- Select Treatment Supporter in the drop down > Add Treatment Supporter”
- Note: only staff who are Treatment Supporters in Nikshay, belonging to the current TU of the patient will appear in this drop down

The screenshot displays the Nikshay web application interface. At the top, there is a search bar and navigation links for help and training materials. The main content area shows a patient profile for 'Suseelayamma' with various fields for ID, status, and adherence. A progress bar at the top indicates steps: Add Case, Add Test, Initiate Treatment, and Close Case. Below this, there are tabs for Enrollment, Tests, Treatment Details, Adherence, DBT, Outcomes, Notes, Comorbidity, Contact Tracing, and Others. The 'Treatment Supporter' section is highlighted, showing a dropdown menu with a list of potential supporters and an 'Add Treatment Supporter' button. A secondary dropdown menu is open under the 'Others' tab, listing options like Health Facilities, Prescriptions, Engagement, Staff / Treatment Supporters, and Delete Case. Two numbered notes are provided at the bottom of the page.

**Treatment Supporter**

Select a treatment supporter

- DIVYA MS (TB Health Visitor)
- UMA A (ASHA)
- SHAMLA AND SAKORHUSAIN (Aanganwadi Worker)
- MRS VILASINI S (ASHA)
- Vimaladevi (ASHA)
- Priya S (ASHA)
- SAJINI K (ASHA)
- SHOBHANA (ASHA)

+ Add Treatment Supporter

Others

- Health Facilities
- Prescriptions
- Engagement
- Staff / Treatment Supporters
- Delete Case

1. Only one treatment supporter can be assigned for a patient
2. Treatment supporter assigned to a patient can not be deleted once an incentive payment has been processed

**Note: A Treatment Supporter cannot be unassigned if a benefit has already been sent to PFMS or paid to the TS**



[CALL 1800116666 FOR HELP!](#)
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[ASK FOR HELP](#)
[WHAT'S NEW!](#)
tbu-KEKLM01

- Overview
- + New Enrollment
- + Add Tests
- Patient Management
- DBT
- Deduplication
- Nikshay Reports
- Task Lists
- Unvalidated (99DOTS)
- Admin
- Others

Adherence Technology: **99DOTS** Refill Monitoring: **Unknown**

Episode No: 1

Other Episode(s) :

Enrollment
Tests
Treatment Details
Adherence
DBT
Outcomes
Notes
Comorbidity
Contact Tracing
Others

Loading...

### Treatment Supporter

Staff Name	Designation	Pfms Status	Primary Phone Number	Secondary Phone Number	
Vimaladevi	ASHA	VALIDATED			

Note:

- Only one treatment supporter can be assigned for a patient
- Treatment supporter assigned to a patient can not be deleted once an incentive payment has been processed

### Staff

Staff Name	Designation	Primary Phone Number	Secondary Phone Number	Ations
DIVYA MS (Kollam_DTC)	TB Health Visitor			

✓
Treatment Supporter Added successfully
✕

**A Treatment Supporter can be unassigned by clicking the delete button**

- Open Patient's Page>DBT Tab.
- If the conditions are met you button will be visible- ADD NEW BENEFIT TO TREATMENT SUPPORTER

The screenshot shows the Nikshay patient management interface. At the top, there is a search bar and navigation links. The main content area displays patient details and a table of benefit details. A red arrow points to a button at the bottom of the page.

**Benefit Details of Patient**

Benefit ID	Benefit Status	Amount	Incentive Number	Recent Log
484021	PAID	₹ 1000	1	PFMS - PFMS Response Received(Benefit Credited on 04-01-2019.PFMS Transaction Id - C121813136267. Payment Status in 0038D8TPAYSTS21122018485_1) on 21/12/2018 <a href="#">Show all logs</a>
2445283	PAID	₹ 1500	2	PFMS - PFMS Response Received(Benefit Credited on 22-02-2019.PFMS Transaction Id - C021916106110. Payment Status in 0038D8TPAYSTS17022019382_1) on 17/2/2019 <a href="#">Show all logs</a>
3511503	PAID	₹ 500	3	PFMS - PFMS Response Received(Benefit Credited on 01-03-2019.PFMS Transaction Id - C021917452776. Payment Status in 0038D8TPAYSTS20022019300_1) on 20/2/2019 <a href="#">Show all logs</a>
5368872	REMOVED	₹ 500	4	tbu-APGTR11 Removed(Excess Amount) on 16/2/2019 <a href="#">Show all logs</a>
6815336	REMOVED	₹ 500	5	tbu-APGTR11 Removed(Excess Amount) on 16/2/2019 <a href="#">Show all logs</a>
8296802	PFMS_ACCEPTED	₹ 500	6	PFMS - Commented(Benefit Accepted. Payment Response in 0038D8TPAYRES28042019279) on 28/4/2019 <a href="#">Show all logs</a>
9752852	PFMS_REJECTED	₹ 500	7	NIKSHAY - Commented(Please Retrigger this Benefit. PFMS didn't process this benefit as it was a part of a rejected batch. Batch Rejection Reason: . Payment Response in 0038D8TPAYRES27042019201.) on 28/4/2019 <a href="#">Show all logs</a>

**Other Benefits**  
To generate benefits for treatment supporter (Bank Details should be validated) for USID Patients please declare outcome (Cured/In treatment/Comp etc)

**Existing benefits related to patient**

**Click to generate benefits for treatment supporters**

**ADD NEW BENEFIT TO TREATMENT SUPPORTER**

# 3. Creation of Benefits by TU

- Enter the right amount that meets the criteria based on the Type of Patient (DSTB or DRTB)
- click save.

- Patient Management
- DBT
- Deduplication
- Nikshay Reports
- Task Lists
- Unvalidated (99DOTS)
- Admin
- Others

				21/12/2018 <a href="#">Show all logs</a>
2445283	PAID	₹ 1500	2	PFMS PFMS Response Received(Benefit Credited on 22-02-2019.PFMS Transaction Id - C021916106140. Payment Status in 0038DBTPAYSTS17022019382_1) on 17/2/2019 <a href="#">Show all logs</a>
3511503	PAID	₹ 500	3	PFMS PFMS Response Received(Benefit Credited on 01-03-2019.PFMS Transaction Id - C021917452776. Payment Status in 0038DBTPAYSTS20022019300_1) on 20/2/2019 <a href="#">Show all logs</a>
5368872	REMOVED	₹ 500	4	tbu-APGTR11 Removed(Excess Amount) on 16/2/2019 <a href="#">Show all logs</a>
6815336	REMOVED	₹ 500	5	tbu-APGTR11 Removed(Excess Amount) on 16/2/2019 <a href="#">Show all logs</a>
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9752852	PFMS_REJECTED	₹ 500	7	NIKSHAY Commented(Please Retrigger this Benefit. PFMS didn't process this benefit as it was a part of a rejected batch. Batch Rejection Reasons: . Payment Response in 0038DBTPAYRES27042019201.) on 28/4/2019 <a href="#">Show all logs</a>

### Other Benefits

To generate benefits for treatment supporter (Bank Details should be validated):

For DSTB Patients please declare outcome (Cured/Treatment Complete):

For DRTB patients treatment duration has to be more than 6 months for first benefit and treatment outcome (Cured/Treatment Complete) needs to be declared for the second

[✕ CANCEL](#)

Staff Type	Name	Bank Details	Beneficiary status	Amount	Remarks	Action
Treatment Supporter	Prasanth Balraj	TAMILNADU MERCANTILE BANK TMBL000380 PAPPANAM	VALIDATED	<input type="text" value="2200"/> <p style="color: red; font-size: small;">Invalid amount - For DSTB patients &lt;=1000 For DRTB patients after 6 months of treatment &lt;=2000 and after outcome declaration &lt;=3000</p>		<a href="#">SAVE</a>

### 3. Creation of Benefits by TU

- The user will get an notification in the left side of panel as "Benefit Created"

-  Patient Management ▼
-  DBT
-  Deduplication
-  Nikshay Reports
-  Task Lists
-  Unvalidated (99DOTS) ▼
-  Admin ▼
-  Others ▼

				21/12/2018 <a href="#">Show all logs</a>
2445283	PAID	₹ 1500	2	PFMS PFMS Response Received(Benefit Credited on 22-02-2019.PFMS Transaction Id - C021916106140. Payment Status in 0038DBTPAYSTS17022019382_1) on 17/2/2019 <a href="#">Show all logs</a>
3511503	PAID	₹ 500	3	PFMS PFMS Response Received(Benefit Credited on 01-03-2019.PFMS Transaction Id - C021917452776. Payment Status in 0038DBTPAYSTS20022019300_1) on 20/2/2019 <a href="#">Show all logs</a>
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#### Other Benefits

##### Treatment Supporter Scheme (TSS)

Benefit ID	Benefit Status	Amount	Incentive Number	Recent Log
1600008.2	APPROVER_PENDING	₹ 1000	1	tbu-APGTR11 Commented(Treatment supporter benefit added ) on 10/7/2019 <a href="#">Show all logs</a>

✕ CANCEL

Staff Type	Name	Bank Details	Beneficiary status	Amount	Remarks	Action
Treatment Supporter	Prasanth Balraj	TAMILNADU MERCANTILE BANK TMBL000380 PAPPANAM	VALIDATED	<input type="text" value="1000"/>	Treatment supporter benefit added	<span style="background-color: #007bff; color: white; padding: 5px 10px; border-radius: 3px;">SAVE</span>

✔ Benefit created ✕

- DBT
- Deduplication
- Nikshay Reports
- Task Lists
- Unvalidated (99DOTS) ▾
- Admin ▾
- Others ▾

Nutritional Support Scheme(NS)				
Benefit ID	Benefit Status	Amount	Incentive Number	Recent Log
484021	PAID	₹ 1000	1	PFMS PFMS Response Received(Benefit Credited on 04-01-2019.PFMS Transaction Id - C121813136267. Payment Status in 0038DBTPAYSTS21122018485_1) on 21/12/2018 <a href="#">Show all logs</a>
2445283	PAID	₹ 1500	2	PFMS PFMS Response Received(Benefit Credited on 22-02-2019.PFMS Transaction Id - C021916106140. Payment Status in 0038DBTPAYSTS17022019382_1) on 17/2/2019 <a href="#">Show all logs</a>
3511503	PAID	₹ 500	3	PFMS PFMS Response Received(Benefit Credited on 01-03-2019.PFMS Transaction Id - C021917452776. Payment Status in 0038DBTPAYSTS20022019300_1) on 20/2/2019 <a href="#">Show all logs</a>
5368872	REMOVED	₹ 500	4	tbu-APGTR11 Removed(Excess Amount) on 16/2/2019 <a href="#">Show all logs</a>
6815336	REMOVED	₹ 500	5	tbu-APGTR11 Removed(Excess Amount) on 16/2/2019 <a href="#">Show all logs</a>
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### Other Benefits

Treatment Supporter Scheme (TSS)				
Benefit ID	Benefit Status	Amount	Incentive Number	Recent Log
16000082	APPROVER_PENDING	₹ 1000	1	tbu-APGTR11 Commented(Treatment supporter benefit added ) on 10/7/2019 <a href="#">Show all logs</a>

- Benefit will be available at DTOs login for approval
- Benefit Status can be seen by any user who has access to the patient record by opening the DBT tab of the patient.

## NOTE:

1. A patient can be assigned to only one TS at a time. Only a Staff with Treatment Supporter="Yes" can be selected as TS to a patient
2. One can edit/delete assignment of a staff as "Treatment Supporter" till benefits are generated.
3. Only TU user can generate benefits under this scheme. All other users can view the benefit details (in the DBT tab) under a separate section called as "Treatment supporters Honorarium"
4. The DTO will be able to Approve/ remove/ unremove a generated benefit
5. Deleting Patient-episode
  1. A patient-episode record cannot be deleted if a benefit has already been sent to PFMS or paid to the TS
  2. However, if the benefit is not yet paid/sent to PFMS, the patient-episode record can be deleted and, in that case, any benefit under process with TU/DTO will also be deleted
6. Edit of Case type(DSTB to DRTB/ DRTB to DSTB) will not be possible once benefit is generated under this scheme

Thank you